

# CLOUD VOICE



## About weSystems

As an IT service provider, we are the right partner if you need support in planning, implementing and operating IT infrastructures. We focus on supporting companies with courage to make a change with the individual planning & operation of the perfect IT solution on a permanent basis. We are large enough to implement complex and demanding projects and small enough to offer the necessary flexibility and agility.

## When standard IT is not enough

*With our unified & global VoIP solution, we manage to replace our customer's local telephone systems and reduce worldwide call costs by up to 25%.*



### Global SIP Platform

- Bundle all your ICT providers, services and phone numbers for management on one platform
- Smooth migration from on-prem to cloud PBX
- Flexible Voice Routing
- Bring your own carrier
- Multi Carrier Option
- Regular evaluations & reports for full transparency
- 24/7 Monitoring & Support



### FlexVoice Services

- Consulting, planning & implementation of your VoIP strategy
- Worldwide SIP Trunks
- Global phone numbers (DDI)
- Porting of numbers from different providers
- Migration without downtime & disruption to daily business
- Microsoft Teams Direct Routing
- Telephony with Cisco Webex



### Contact Center

- High customer satisfaction & strengthening of customer loyalty
- With integrated placement workstation
- Integration of data, systems & all your communication channels
- Flexible configurable user interface in brick-based design
- Software as a Service oder Platform as a Service



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# We should talk less about and more with each other. FlexVoice is the basis.

## What you get:

- A telephony solution that perfectly fits your business and its requirements
- Connection to technologies already in use
- Consulting, Migration Planning & Project Management
- The optimal overview due to our clear service portfolio
- Relieve the workload of your colleagues
- Reduction of costs for calls, telephone systems & maintenance contracts
- Financial planning security through a transparent cost structure
- Reduction of complexity through the management of different carriers
- Even without ITC expertise, you can use secure and economical communication technologies

## To which we give you our word:

- We are the flexible & agile partner, the one you were looking for
- You have free choice of your carrier
- Your colleagues will be grateful for extremely good voice quality
- Better results through more efficient communication & collaboration
- You decide: Cloud or rather On-Prem?
- You have special wishes for your telephony? We take care of it
- You benefit from experience and valuable insights from successfully implemented projects
- We like to work in a collaborative way with our customers. Respect & open communication is the key
- Our support is available for you 24/7



“ DB Schenker operates a global voice platform and has thus created a central solution for all national companies. The migration of the local voice infrastructures to the global solution requires comprehensive technical understanding and a professional approach to the different cultures and local requirements in our company. Telephony is a central element in communication with our business partners and is mission-critical for us as a global logistics company. From project management to consulting and expert support, we have been and continue to be very successfully supported by our partner weSystems AG. We are looking forward to a continued good and cooperative partnership.

Kuno Pfeiffer, IT-Service Manager, Schenker AG

