

Why the partnership with weSystems pays off

weSystems is the right partner when it comes to planning, realization and operation of IT infrastructures. With our flexibility and agility, we implement customer projects unbureaucratically, reliably and quickly. We are a close partner with defined contacts in account, service, project and support management. The common goal of the partnership is to meet the challenges and expectations of our respective customers with the best technologies and reliable service.

With better advice and good service for your success

The digital transformation is changing the way we live and work together. New challenges require individual solutions that support you in achieving your goals. Our job at weSystems is to develop customised solutions that support the process of digitalisation and give you the focus back on your business.

As a partner in IT, we specialise in IT infrastructures, data centre services as well as connectivity and networks. We develop computing and storage solutions that provide you with the highest computing performance and the most secure storage capacities. With our conferencing solutions, you can communicate with your team or your customers from anywhere via encrypted lines, and thanks to our German- and English-speaking support desk, you can benefit from our expertise at any time. Our services range from consulting and architecture to active operation and support.

The focus of our work is on you, together with your individual requirements. You benefit from our many years of experience, state-of-the-art tools and our passion for digitalisation. With locations throughout Europe, from Copenhagen through Munich to Sofia, we are everywhere where expertise is located - and where we can provide you with the best possible support.

Together, we redefine work - and give you back focus

Our solutions summarized and in detail:

Computing

FlexCompute **Cloud**

FlexCompute **Dedicated**

FlexCompute **Colocation**

FlexCompute **Security**

Storage & Backup

FlexStorage **Performance**

FlexStorage **Backup**

FlexStorage **Archive**

FlexStorage **On-Premises**

Cloud voice

FlexVoice **SIP-Plattform**

FlexVoice **Services**

Video Conferencing

Meeting & Conferencing

OneBridge 2.0

Computing

Computing capacity full of **dynamism, performance** and **future security**

Cleverly outsource IT infrastructure and computing power: Order exactly the computing power you need - in our European Cloud, as a dedicated server operated exclusively for you or in the form of a colocation model, where we offer you the space, best connection and management for your own hardware in the on-site data centre. We are also happy to combine all three models to create a computing solution that is optimally suited to your needs.

Whether infrastructure, platform or software as a service - whether for the ERP system, the web shop including billing, hosting of website and provision of content, database management or application development: with FlexCompute you set up your IT infrastructure cost-effectively, reliably and with plenty of scope for rapid growth.

The advantages **at a glance**:

- The power is flexibly scalable, tailored to your needs and can be adjusted again and again
- We offer models in the cloud, as a dedicated server or as colocation - and everything can be combined with each other
- We bundle our performance in the data centre for very low latencies
- We manage - if desired - your computing solution partially or completely
- The data centres are at least certified to ISO 20000 and 27001 and comply with German data protection
- Our support is available 24/7 and also assists with short-term concerns

Storage & Backup

The storage solution that adapts to you – **not the other way around**

We offer storage facilities in ISO-certified, secure data centres in Germany and Europe. Here, the data is protected from climate fluctuations, water, fire and smoke as well as from unauthorised physical access. Thanks to the redundant connections, we can ensure high availability. For geo-redundancy, the data is always stored in at least two physically separate data centres. The capacities are fully scalable. If you need more, the size can be flexibly increased - even at short notice. According to the principle pay-as-you-go principle, you only pay for the capacity you really need. This creates room for development and growth. No matter which storage options you choose: Your data is and remains in Germany or, if you wish, in other European countries such as the Netherlands.

The advantages **at a glance**:

- You avoid costs for the acquisition and maintenance of storage hardware
- You save resources in the form of employees and business premises
- You do not have to worry about monitoring, maintenance and servicing
- Your storage adapts to your consumption and scales with you during peak loads
- Your data is stored securely and fully encrypted in virtual and real data centres, at least certified according to ISO 20000 and 27001 and thus in compliance with German data protection regulations
- Our support is available 24/7 for you

Cloud Voice

Communication **on a new level**

Internal communication between your employees, coordination and cooperation with business partners or customer service: Despite the growing number of communication tools, the telephone call remains a central factor - especially in times of employees who increasingly work at changing locations and are not sitting in the office, and business relationships across national borders.

weSystems takes your telephony to a new level and makes it fit for the future. To do this, we take over the complete management of your communication and equip your company with the most modern tools and the necessary infrastructure. Do you use the services of different telephony providers? We combine them into one solution, port numbers from different carriers and make your existing telephony infrastructure ready for the latest generation of VoIP solutions via SIP trunk. We connect your German branches with those on the other side of the world and ensure maximum availability with 24/7 service.

We do not impose a ready-made solution on your company that you first have to get used to in everyday business. As a result, you almost always get a solution that is less complex but more cost-efficient - equipped with all the comforts of modern communication. And we accompany you personally all the way, step by step, up to commissioning and beyond.

The advantages **at a glance:**

- We take over the complete management of your telephony. For this purpose, we work with all providers, including international ones
- We plan, develop and implement the telephony strategy that suits you best
- We integrate your SIP-capable telephone system or support you in the transition to cloud solutions
- We expand your collaboration applications with Microsoft Teams Direct Routing and Cisco Webex Calling to include fully-fledged telephony services
- With SIP trunking we make your conventional telephone system fit for VoIP
- You do not have to deal with a multitude of telecommunication providers but can entrust us with the complete management

Video-Conferencing

Video-Meetings: **spontaneous** or **planned** in advance

You have a video terminal that is connected to the Internet and SIP-capable? Good, because that's all you need to participate in high-quality video conferences. OneBridge 2.0 from weSystems boosts your communication with employees, partners and customers - no matter where you or your counterpart are located.

Nothing strengthens a team like a lively exchange where you can also see each other. We provide you with all the tools you need for this - intuitively operated, with the greatest comfort and optimal interoperability. Our OneBridge 2.0 conference and collaboration platform integrates seamlessly into your working environment and connects with the tools you already use.

And how do the participants get into conversation with you? Just as they like. Because all it takes is a click on a link. The video conference can take place entirely in the browser - without downloading a special app or plug-in.

weSystems can quickly equip you and your team with all the possibilities that OneBridge 2.0 has to offer. We are also happy to equip your physical conference rooms in your company with state-of-the-art technology for video meetings - fully compatible with Microsoft Teams and Cisco Webex. And afterwards, we are happy to assist you 24 hours a day, seven days a week with personal service and fast support.

The advantages **at a glance**:

- You get the complete solution for productive video conferences in HD quality
- You always have the necessary number of virtual meeting rooms at your disposal
- Anyone can dial in - regardless of the end device and regardless of where
- Convenient content sharing simplifies collaboration
- We equip your physical conference rooms with hardware for video meetings
- We ensure maximum availability and offer personal service

Concept & Design

Successfully implementing your own ideas or requirements is not always easy. However, when expansions or restructurings are pending, there is often an opportunity to implement sensible enhancements through modernization. For example, redundancy concepts can be used to increase fail-safety. weSystems offers you the elaboration of appropriate designs, planning, project management, quality assurance and, of course, integration to connect your company to the data center. You can extend this with an individual business continuity concept and a supporting backup and restore plan that gets you back online quickly in the event of a failure.

Monitoring

weSystems offers a comprehensive 24/7 monitoring service to monitor the performance and availability of networks, servers and other systems. Automated notifications allow faults to be rectified as early as the weekend, for example. Production operations can start unhindered on Monday morning. This availability reduces operational downtime and increases productivity. The monitoring service can be customized for notifications, contacts, timeframes or fault types.

Service Desk & Support

Our technical support is available to you around the clock, 365 days a year, to solve problems immediately. This minimizes downtime and means you always have a strong partner at your side when it comes to innovation and operational reliability. Critical applications depend on a reliable IT infrastructure. Fast and uncomplicated support is particularly necessary here. With us, the customer is not a number. We take care of the issues in an uncomplicated and efficient manner and are there for our customers when we are needed.